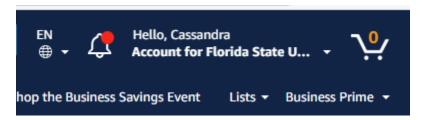
## **FSU Amazon Student Group Users Instructions**

### **Steps for Ordering Items**

- 1. Reach out to SGA Accounting for an invitation to Amazon Business.
- 2. Go to Amazon.com and sign on to FSU's Amazon Business Prime utilizing your FSU student ID and password.

Make sure you are logged into the FSU Business account. You can switch between FSU and personal account by hovering over "Hello, Your Name" and click on Switch Accounts. This will enable you to switch between regular Amazon and Business Amazon.



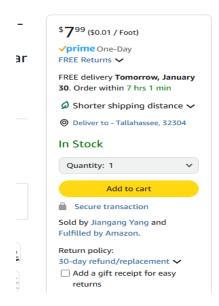
3. Search for the item(s) that you want to order.

FSU is not able to order from any foreign countries of concern. **Foreign Countries of Concern (FCOC) include:** 

- The People's Republic of China (Hong Kong, Macau)
- The Russian Federation
- The Islamic Republic of Iran
- The Democratic People's Republic of Korea (North Korea)
- The Republic of Cuba
- The Venezuelan regime of Nicholas Maduro
- The Syrian Arab Republic

Scan the Sold by and Fulfilled by information on the right-hand side of the screen under the Add to Cart button. If Sold by and Fulfilled by vendor from a FCOC, an item cannot be ordered.

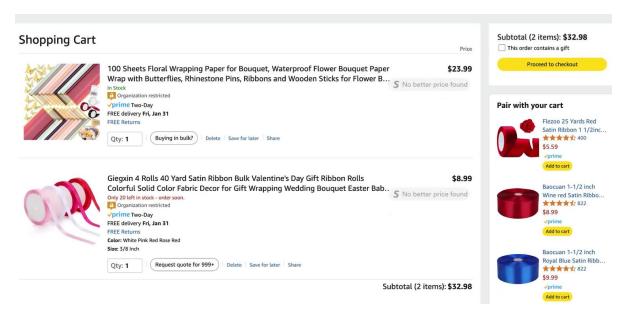
In the below example, the item is Sold by Jiangang Yang in China and Fulfilled by Amazon. The item is available via Prime and ships in less than 3 days, therefore it is allowable.



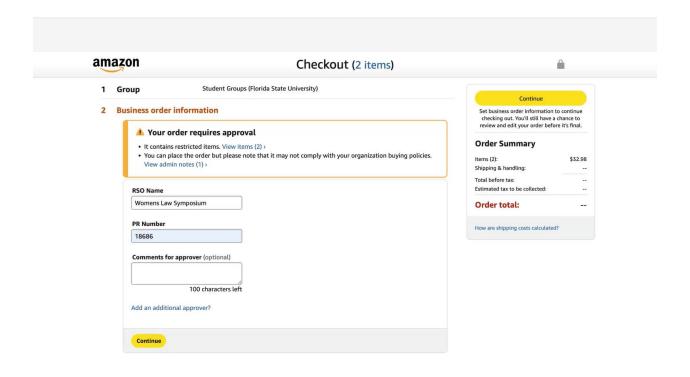
### **Detailed Seller Information**

Business Name: Jiangang Yang Business Address: 石亭子镇治塘村12组 湖南省 祁东县 421600 CN

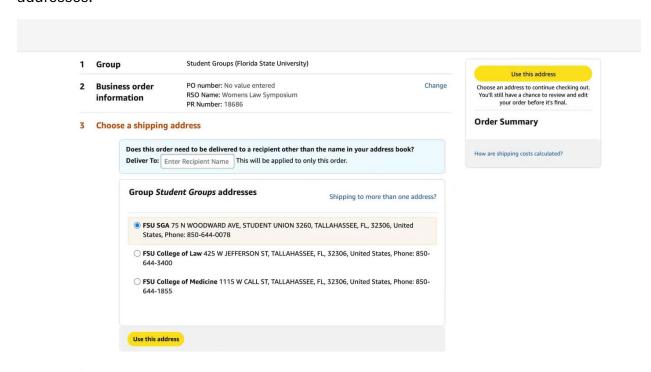
4. Add desired items to your Amazon cart. Once you have completed your cart, save it as a Word or pdf to attach and submit your NoleCentral purchasing request.



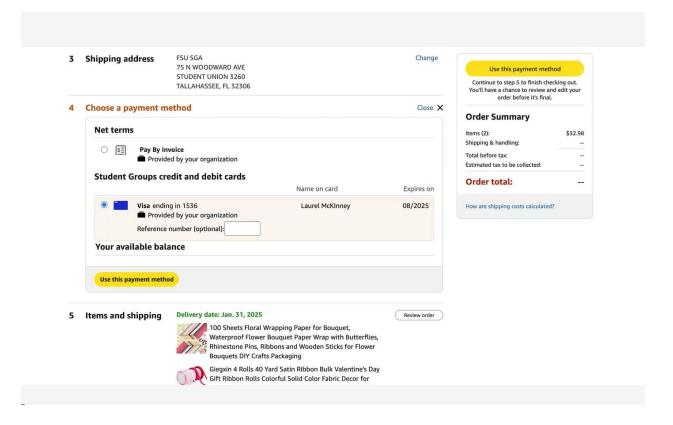
- 5. Log into Nole Central. Attach Amazon cart details to obtain Nole Central Purchasing Request (PR number).
- 6. Return to Amazon website. Enter your RSO Name & PR Number to checkout your cart



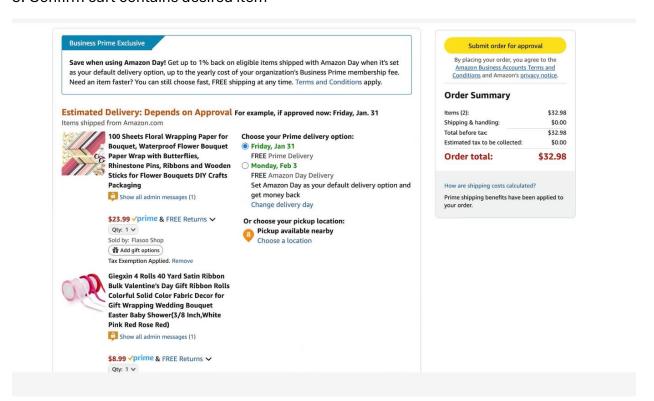
. Click continue. Then confirm the shipping address. Do not alter or change the shipping addresses.



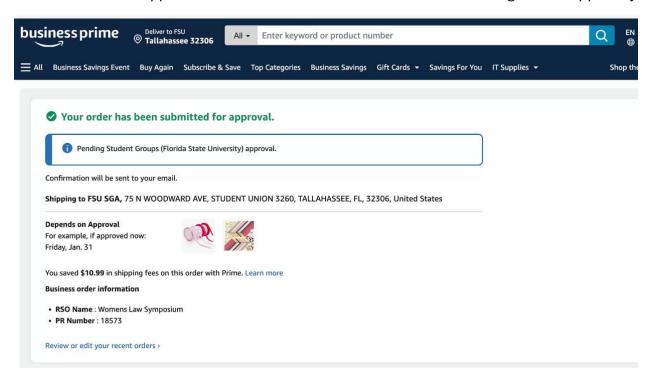
7. Payment method should default to credit card. Do not select invoice.



#### 8. Confirm cart contains desired item



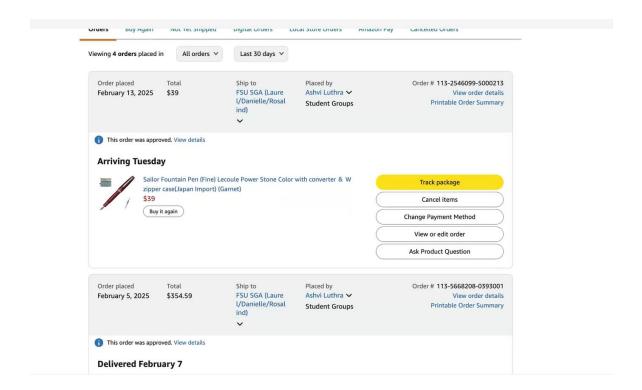
9. Click submit order for approval. You must submit the cart or SGA Accounting cannot approve your order.



10) Items should be available for pickup in the Union Student Engagement Office 1-2 days after Amazon system delivery date. Bear in mind campus mail delivery and allow time to for items to reach Union SE Office.

## **Steps for Cancellation of Ordered Item (prior to delivery)**

1) Go to your Account Order History and select order # to cancel. Click 'Cancel items.'



2) Click 'Cancel selected items in this order.'



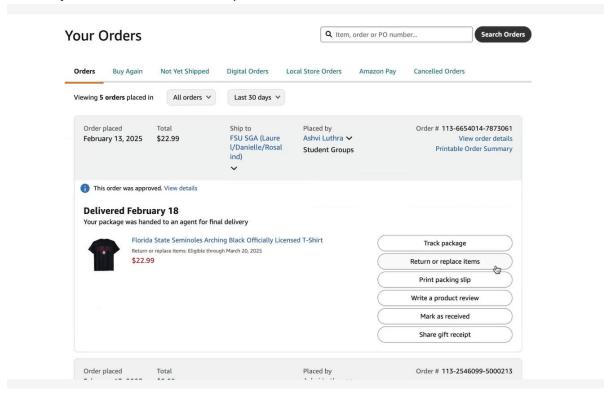
3) This is what you should do to confirm cancellation of the order.



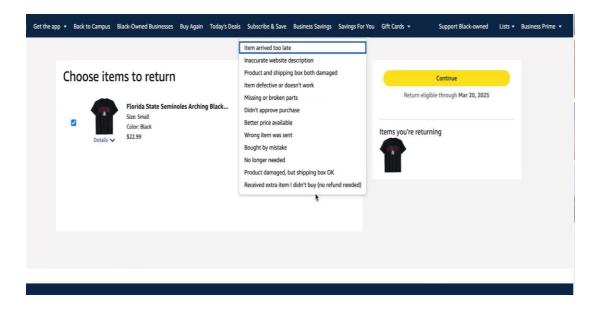
# **Steps for Item Return and Refund**

1) Keep original packing in which items were delivered.

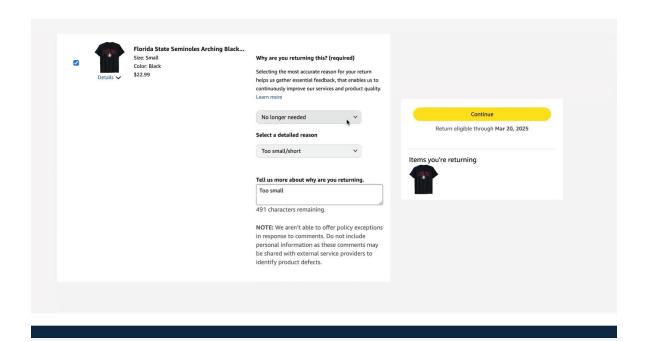
2) Go to My order. Click Return or replace items.



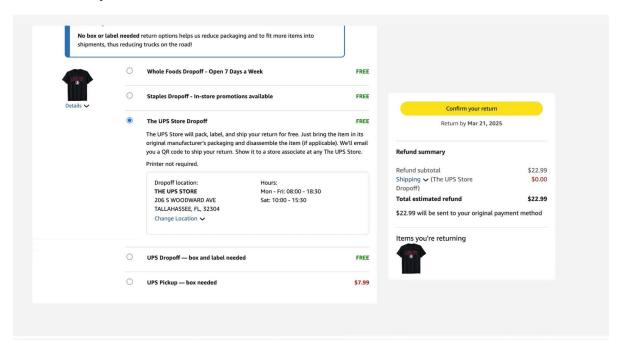
3) Click Choose a response dropdown. Then select a reason for return from the list.



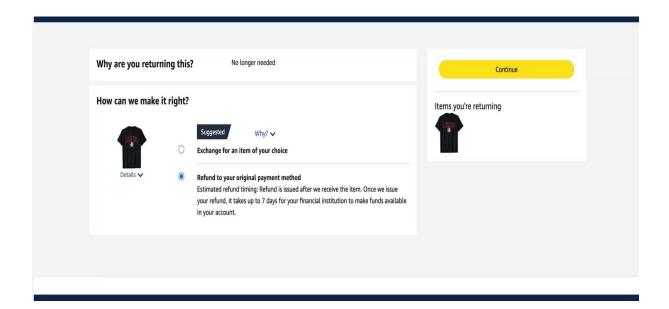
4) Enter required justifications. Then click Continue.



5) Select The UPS Store Dropoff option and choose FSU campus location. Then click Confirm your return.



6) Select Refund to your original payment method. Then click Continue



7) Click confirm return and note how long you have to print QR code and take to the FSU Campus UPS Store.

